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Diamond Associates

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CURRICULUM VITAE

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Curriculum Vitae

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Education

M.B.A.	Business Administration and Organizational Development (not completed) University of Phoenix, San Jose, CA	1988
Ph.D.	Clinical Psychology Pacific Graduate School of Psychology, Menlo Park, CA	1984
Audit	Law classes Stanford Law School, Stanford, CA	
M.S.	Clinical Psychology Pacific Graduate School of Psychology, Menlo Park, CA	1978
M.S.	Clinical Psychology California State University, San Jose, CA	1972
B.A.	Psychology—with distinction California State University, San Jose, CA	1969
A.A.	Liberal Arts—with honors DeAnza College, Cupertino, CA	1967
	Business, management, marketing and economics courses Various schools, including New School for Social Research, New York, NY	
	Sexual harassment, diversity, discrimination workshops Various associations	
	Citizen's Police Academy — Santa Clara County Sheriff's Department — Santa Clara Police Department	

Experience—Business and Management

Diamond Associates, Santa Clara, CA
Consultants to Management

1981 – Present

ArLyne Diamond, Ph.D.—Owner and Practice Manager

Multi-faceted, ArLyne Diamond, Ph.D. has extensive experience in a wide range of disciplines (business, education, psychology, law, marketing, management and consulting), enabling her to see things from a variety of angles, quickly cleaving to the essence of a problem, offering her clients creative and practical solutions. Specializing in *People and Processes in the Workplace*, ArLyne describes her work as: *Helping You Get the Most out of Yourself and Others*.

She works with entire departments, teams, small groups, and individuals, at every level in an organization, from Boards of Directors and upper management to support staff. ArLyne works with professional practices, businesses, non-profit associations, and government agencies (including police and fire), as well as with professional and career development for individuals. She is well noted for her skill in large and small group process, including strategic planning, change agent/management, IT department and customer understanding/satisfaction, conflict resolution, streamlining of systems, training of management to manage people, as well as board, committee and team training.

People Skills

- ◆ Board of Directors and Leadership Training & Retreats
- ◆ Strategic Planning, Group Decision Making & Problem Solving Workshops/Retreats
- ◆ Executive Team Screening, Selection, Development and Maintenance
- ◆ Management Development for Excellence, Creativity and Motivation
- ◆ Managing People, Programs, Products and Processes
- ◆ Cultural and Business Change—Managing the Transition and Growth
- ◆ Communication, Persuasion and Presentation Skill Development
- ◆ Persuasion, Mediation, Negotiation
- ◆ Cooperation, Conflict Resolution, Diversity, Gender, Discrimination & Harassment
- ◆ Customer Service/Satisfaction—both internal & external
- ◆ Morale, Motivation, Productivity, Loyalty
- ◆ Sales Training, and
- ◆ Career and Professional Development Planning and Implementation

Process Development

- ◆ Development of Business, Marketing and Sales Strategies
- ◆ Tactical Decisions and Implementation
- ◆ Organizational Development
- ◆ Streamlining, Re-engineering, Infrastructure
- ◆ Customized Performance Evaluations, 360-Degree Evaluations & training.
- ◆ Administrative Systems including Policy, Procedures, Job Descriptions, Forms, and
- ◆ Staff Development and Training of Procedures and Systems

Start-ups find her varied skills and experience useful. She helps select the right mix of personnel, trains effective upper management teams and creates much-needed infrastructure.

As a **Professional Development Consultant**, she helps those on the fast track for promotion, as well as professionals in private practice. Her clients improve their interpersonal relationship skills, image, and management style as well as their strategic decision-making abilities. They learn to work well with superiors, subordinates and projects. She consults with professionals about business practices, development, staff management, customer service and marketing.

ArLyne appears on radio and television programs and speaks to community organizations about a wide range of topics.

She has been described by others as seeing things clearly, being perceptive about people, and articulate and comfortable in style.

In addition to teaching university and college courses (see “Experience—Teaching” section), Dr. Diamond teaches management, marketing, professional development, persuasion, negotiation and conflict resolution. She uses mediation, facilitation and arbitration skills with clients to resolve workplace conflict. She also teaches mediation to and has been an arbitrator for the Santa Clara County Bar Association and has been an arbitrator and mediator with the Better Business Bureau.

Her community service and committee work is vast and includes having been President and on the Board of many organizations. This background led to the creation of her Board and Committee training experience and books. Dr. Diamond has provided almost one-hundred workshops to association, non-profit, religious, and corporate boards.

Frequently quoted and published in textbooks, newspapers, and magazines, Dr. Diamond authors her own newsletter, *Diamonds to You*, and wrote a column “Workplace” in the *San Jose Business Journal*. She provided guest columns on management to *Silicon Valley Biz Ink*. Currently on the Advisory Board of the ADA Compliance Group, she writes a regular column for their magazine. Her books, *Training Your Board of Directors: A Manual for the CEOs, Board Members, Administrators and Executives of Corporations, Associations, Non-Profit and Religious Organizations* and *The “Please” and “Thank You” of Fundraising for Non-Profits* are available at www.productivepublications.com. Two additional books will be released by them early in 2006. They are *Roles and Responsibilities in the Workplace* and *Compliance Issues in the Workplace: How to Deal Effectively with Drugs, Sexual Harassment and Racial Discrimination*.

Also in production is a book series, *The Business of the Profession*, designed to help professional practices and small businesses understand business practices, needs, management, marketing and business development. Dr. Diamond has completed the research for her book, *CEO: Creatively Energized Organizations*, which is a leadership and management book.

As owner and administrator of Diamond Associates, founded in 1981, ArLyne has experience in all aspects of small business ownership and management of professional and support staff.

Background

Her early work experience includes having been an executive secretary, bookkeeper, office manager, credit and collections manager, efficiency expert, systems designer and troubleshooter. She conceived and created the first ever Customer Service Department in an international sales distribution organization. She designed, staffed, managed and created all procedures for it. Upon moving to California, she became a business and management consultant.

Starting Diamond Associates in 1981, she has been the managing partner and administrator, thus having first hand experience running a business.

Dr. Diamond has two master’s degrees and a doctorate in Psychology. She also studied business management, organizational/industrial psychology, law, and a mix of other subjects. For example, she attended law classes at Stanford Law School, Master of Business Administration classes at the University of Phoenix, and Economics classes at the New School for Social Research.

As a Commissioner on the Status of Women, she was chair of the Women’s Workplace Issues Committee. She was a founding member of the Northern California Consortium of Women’s Re-Entry Programs, and served as a consultant to Junior Colleges throughout Northern California, creating and teaching counseling and career development courses. ArLyne has counseled hundreds of women in personal and professional development and speaks regularly about women’s issues.

Experience—Teaching

San Jose State University—Professional Development, San Jose, CA Advanced Training for Board Directors & CEOs of Organizations (Corporations) and Associations	2004 - Present
University of Notre Dame de Namur, Belmont, CA Organizational Behavior Multi-National Business and Economics	2001 – 2002
University of California—Davis, Davis, CA Leading Diverse Cultures—A Multi-Faceted Challenge	1998
University of Judaism, Los Angeles, CA Group Problem Solving and Decision Making in Non-Profit Management	1997
University of California Santa Cruz Extension, Santa Clara, CA Culture and Cultural Diversity (TESL/CLAD4) Dealing with People Who Are Different Diversity in Dispute Resolution Diversity with a Difference Global Savvy: Working and Managing in a Global Economy Protecting the Employer and Employee in Changing Organizations (guest lecturer in quality management course) Psychology of Buying (Understanding the Consumer) Service Marketing—Marketing Professional Services Soft Skills (leadership, management, interpersonal relations, communication)	1993 - Present
West Valley—Mission College District, Saratoga, CA Finding, Hiring & Effectively Using the Right Person for the Job Marketing Professional Services Roles and Responsibilities in the Workplace (ethics)	1996 - 1999
University of Santa Clara, Law School, Santa Clara, CA Understanding Psychological Testimony (for lawyers & judges)	1981
Stanford Law School, guest lecturer, Palo Alto, CA Children's Rights Clinical Evaluations and Interviewing of Juveniles Issues in Custody and Visitation	1980 - 1990
DeAnza College, Cupertino, CA Career Decisions for Women Personal & Social Adjustment Vocational & Personal Counseling	1973 - 1977
San Jose State University, San Jose, CA (Includes teaching, substitute teaching, and teaching assistant) Elementary Statistics Intelligence Testing Practicum Personality & Emotional Problems of Children Psychology of Adolescence Projective Techniques I (TAT & others) Projective Techniques II (Rorschach)	1969 - 1972

Experience—Psychology

Diamond Associates, Santa Clara, CA

1981 – Present

Consulting—Business/Industry/Professional Practices
See Consulting experience above.

Consulting—Medical Profession

Staff-patient, physician-nurse relationships and stress reduction for staff and patients in emergency rooms. Business and personnel issues consultant to a variety of medical practices. Policy, procedures, rules, regulations, forms.

Diamond Associates, Santa Clara, CA

1981 - 1989

Counseling—Therapy

Career counseling; couple, family and group therapy; custody mediation; hypnotherapy; individual psychotherapy with adults, adolescents and children.

Evaluations

Placement, psychological assessments, disability and legally related issues.
Psychological evaluations for industry, career change, custody, school-related issues.

Forensic

Expert witness testimony and evaluations in criminal, juvenile, personal injury, domestic and custody cases. Consultant to attorneys in strategy negotiation, witness preparation, jury selection, cross-examination, understanding psychological testimony, and preparation and defense of child sexual abuse cases.

Associated Psychologists, Santa Clara, CA

1973 - 1981

Counseling—Therapy

Responsible for individual, group, marriage, family and child therapy. Evaluations for vocational, educational, personality, adoptions, etc., and hypnotherapy. (Originally served as Psychological Assistant to Dr. Eva Laskin.)

Custody Evaluations and Mediation

As Associate Director of Families in Transition (a division of Associated Psychologists), provided psychological evaluations of parents and children regarding issues of custody and visitation, recommended and testified to the court; mediated custody and visitation issues using techniques from counseling and dispute resolution. Was one of California's first professional mediators.

Forensic

Consultant to attorneys in criminal, juvenile, domestic and custody cases. Pursuant to court requests, submitted psychological evaluations in criminal, juvenile and domestic cases. Appeared as expert witness in the superior and municipal courts of numerous counties.

Applied Human Systems, Santa Clara, CA

1971 - 1973

Licensed as a Psychological Assistant to K. Michael Schmidt, Ph.D., with responsibility for therapy, counseling, vocational-educational testing, personality and disability evaluations, and hypnotherapy.

Lighthouse Foundation, San Jose, CA

1971

Intern—individual and group counseling for alcoholics.

- Adult and Child Guidance Center, San Jose, CA** 1970
Intern—individual and group therapy with parents and emotionally disturbed children.
- California State University Counseling Center and Family and Child Clinic, San Jose, CA** 1970
Intern—individual, marriage, family and groups.
- Heald College, San Jose, CA** 1964 - 1965
Counselor—academic and personal problems.
- B'nai Brith, New York, NY** 1956 - 1961
Advisor—teenage girls, under supervision of psychologist.
- Veteran's Hospital—Bronx New York, NY** 1954 - 1961
Counselor to paraplegic, quadriplegic and psychiatric patients, under the supervision of the Chief of Psychiatry.

Early Business Experience

- A separate resume for early business experience available upon request. 1954 – 1972

Professional and Service Organizations

(partial listing of past/present and detail of volunteer leadership participation)

Addison Penzak Jewish Community Center, Los Gatos, CA	
American Business Women's Association	
American Diabetes Society	
American Management Association	
American Psychological Association	
American Psychology-Law Society, National	
American Psychology-Law Society, Santa Clara County, CA	Founded the first chapter of this organization. Was President and on its board for several years.
American Society of Clinical Hypnosis	
American Society of Training and Development (ASTD)	
Amnesty International	
Arthritis Foundation	
Bay Area Organizational Development Network	
Better Business Bureau, Santa Clara County, CA	Arbitrator and mediator. Taught arbitrators to conduct mediation.
B'nai Brith Girls, New York City, NY	President of chapter, regional president district office. Volunteer work with psychiatric, paraplegic, and quadriplegic patients in Bronx Veteran's Hospital.
B'nai Brith Women, New York City, NY	Youngest woman chapter president. Advisor to youth groups, Anti-Defamation League.
California Association of Marriage & Family Therapists (CAMFT), Santa Clara County	
California Attorneys for Criminal Justice (CACJ)	In addition to membership, offered workshops to attorneys and judges.
California State Psychological Association	
Casa del Valle Homeowners Association, Santa Clara, CA	President of Board of Directors. Board member for five years.
CEO Leadership Forum of Silicon Valley, San Jose, CA	Founder and leader.
Challenge Learning Center, Mountain View, CA	Board member.
Commission on the Status of Women, Santa Clara County, CA	Commissioner and Chair of the Women in the Workplace Committee.
Commonwealth Club	
Court-Appointed Special Advocate (CASA)	
Diabetes Society of San Jose, San Jose, CA	Member of executive team creating educational and emotional support programs.
Giraffe Society	
Good Samaritan Society	
International Organization of Women in Technology (WITI)	

Jewish High-Tech Community, Silicon Valley, CA	Membership Chair. Steering Committee Board.
Joint Venture: Silicon Valley, San Jose, CA	Member, Streamlining Steering Committee.
Kenna Club	
Multiple Sclerosis Society	
National Association of Criminal Defense Lawyers	Lecturer and workshop leader for multiple courses
National Association of Women Business Owners (NAWBO)	
National Federation of Independent Businesses (NFIB)	
National Organization of Victim Assistance (NOVA)	
National Speaker's Association (NSA)	
Organizational Development Network (OD)	
Parents without Partners, San Jose, CA	Advisory board.
Peninsula Professional Women's Network	
Professional and Technical Consultants Association (PATCA), Mountain View, CA	Referral service, directory, newsletter.
Rotary, West Valley and Campbell, CA	Membership chair. Program chair.
San Jose Symphony Associate Board	
Santa Clara Chamber of Commerce	
Santa Clara County Bar Association	Fee arbitrator.
Santa Clara County Diabetes Society	
Santa Clara County Psychological Association	
San Jose Symphony Associate Board, San Jose, CA	Chaired Walk-A-Thon committee.
Service Corps of Retired Executives (SCORE), Silicon Valley, CA	Counselor, public speaker, and trainer of counselors. Workshop board.
Silicon Valley Engineering Council	Board Development - Training
Sunnyvale Chamber of Commerce	
Temple Emanu-El, San Jose, CA	Board member, Chair of Adult Education Committee.
Toastmasters, Sunnyvale, CA	
Union of American Hebrew Congregations (UAHC), National and regional	Board of Directors and leadership training for synagogues.
Vanguard, Silicon Valley, CA	Founder and vice president of this service organization based on the philosophy of objectivism.
Women's Re-Entry Programs Consortium, Northern California	Consulted to WREPs at several junior colleges. Taught Counseling and Career Decisions for Women.
World Forum, San Jose, CA	
Plus various community ad-hoc, professional, and academic committees.	

Media Interviews

(partial listing)

- Diamond, A. (2005, December 15). In Culver, K. (Producer), Kilen, T.J. (Host). "Dr. Phil of the workplace" gives straight no-nonsense answers; Dealing with multigenerational employee issues; Holiday issues. [Radio interview]. *Party Line*. Portage, WI: WPDR.
- Diamond, A. (2005, September 29). In Tallent, K. (Producer). Dr. Diamond: "The Dr. Phil of the workplace" answers questions; Getting the best from yourself and others. [Radio interview]. *Live & Local*. Dodge City KS: KGNO.
- Diamond, A. (2005, September 14). In Erspamer, S. (Producer). Hurricane Katrina displaced victims: Anxiety for new employers and the victims...how to cope. [Radio interview]. *Sam in the Morning*. Ironwood, MI: WJMS.
- Diamond, A. (2005, August 20). In Martin, E. (Producer). Dr. Diamond: "The Dr. Phil of the workplace" answers questions; Getting the best from yourself and others. [Radio interview]. *Consulting Eve*. Ocala, FL: WLBE.
- Diamond, A. (2005, August 1). In Lindsey, R. (Producer). Dr. Diamond: "The Dr. Phil of the workplace" answers your questions. [Radio interview]. *Insight*. Marshfield, WI: WDLB.
- Diamond, A. (2005, July 19). In Wiley, S. (Producer). Dr. Diamond: The "Dr. Ruth" of the workplace answers your questions. [Radio interview]. *Talk of the Town—The Light Side of the News*. Decatur, AL: WYAM.
- Diamond, A. (2005, July 15). In Jeffery, R. (Producer). Helping you get the best out of yourself and others; Conflict in the workplace; Coping with aging. [Radio interview]. *Live Line*. Newark, NY: WACK.
- Diamond, A. (2005, July 11). In Hexom, S. (Producer). Dr. Diamond: "The Dr. Phil of the workplace" answers questions; Getting the best from yourself and others. [Radio interview]. *Burlington's Talk Show*. Burlington, IA: KBUR.
- Diamond, A. (2005, July 7). In Dodd, Lauri (Producer). Dr. Diamond: "The Dr. Phil of the workplace" answers your questions. [Radio interview]. *Better Living*. Dallas, TX: KLLI.
- Diamond, A. (2005, June 23). In Burnelle, D. (Producer). Stress on the job; Managing your boss. [Radio interview]. *Midday Show*. Woonsocket, RI: WOON.
- Diamond, A. (2005, June 11). In Gaylord, M. (Producer). Stress in the workplace—health hazards. [Radio interview]. *All About Health*. Flint, MI: WFNT.
- Diamond, A. (2005, June 10). In Gamble, S. (Producer). Helping you get the best out of yourself and others; Conflict in the workplace. [Radio interview]. *Party Line*. Portage, WI: WPDR.
- Diamond, A. (2005, June 7). In Ritcheske, G. (Producer). Helping you get the best out of yourself and others. [Radio interview]. *The Leadership Adventure*. Irving, TX: WMNY.
- Diamond, A. (2002, September 18). In Peoples, J. (Executive Producer). [Radio interview]. *The Infinite Mind*. National Public Radio.
- Diamond, A. (2002, August 15). In Hopkins, J. (Host). Hiring for tech jobs fails to pick up, slowing recovery. [Radio interview]. Phoenix, AZ: KTAR
- Diamond, A. (2002, August 15). In Hopkins, J. (Host). Hiring for tech jobs fails to pick up. [Television interview]. Denver, CO: KUSA

- Diamond, A. (2002, August 15). In Hopkins, J. (Host). Hiring for tech jobs fails to pick up, slowing recovery. [Radio interview]. Washington, DC: WTOP
- Diamond, A. (2002, February 23). In Star, H. (Host). Improving customer service. [Radio interview]. *The Bottom Line*. New York, NY: WWKB.
- Diamond, A. (1997, March 18). In Wolfe, D. & Jewett, F. Customer service [Television interview]. *Issues Today*. San Jose, CA: TCI Cablevision.
- Diamond, A. (1997, January). In Alexander, B. (Host). Professional development: Psychological blocks around money [Radio interview]. *Money Hot-Line*. Santa Cruz, CA: KSCO.
- Diamond, A. (1996, December). In Lee, C.A. (Producer). Conflict in the workplace. [Television interview]. *Voice of the Valley*. San Jose, CA: TCI.
- Diamond, A. (1994, September). In Cownie, D. (Public Affairs Director). Sexual harassment in the workplace. [Radio interview]. San Jose, CA: KSJO/KSJX.
- Diamond, A. (1994, April). In Cownie, D. (Public Affairs Director). [Radio interview]. *This Is Santa Clara County*. San Jose, CA: KSJO/KSJX.
- Diamond, A. (1994, February). In Krissler, L. Diversity in the workplace [Radio interview, PSA]. San Jose, CA: KBAY.
- Diamond, A. (1994, January). In Santiago, E. (Public Affairs). Community concerns at home and in the workplace. [Radio interview]. San Jose, CA: KEZR.
- Diamond, A. (1993, August). In Bennett, M. (News Director). Men and women working together. [Radio interview]. San Jose, CA: KEZR.
- Diamond, A. (1993, July). In Dorenbecker, M. Men and women together in the workplace. [Radio interview]. *Community Dialogue*. San Francisco, CA: KKHI.
- Diamond, A. (1991, October 14). In Krasny, M. (Host). Sexual harassment: men & women finding balance. [Radio interview]. San Francisco, CA: KGO.
- Diamond, A. (1991, August 7). [Television interview]. *Weekday*. Oakland, CA: KBHK.
- Diamond, A. (1991, January). In Cormier, J. Breaking down the walls of fear and hate. [Radio interview]. Los Gatos, CA: KRVE.
- Diamond, A. (1991). Breaking down the walls of fear and hate. [Radio interview]. Cupertino, CA: KKUP.
- Diamond, A. (1990, October). In Rogge, R. & Best, D. (Hosts). [Radio interview]. Cupertino, CA: KKUP.
- Diamond, A. (1989, September 19). In Friedman, M. (Producer). New weapons in divorce wars: false allegations. [Television interview]. *Hour Magazine*. Hollywood, CA
- Diamond, A. (1988, January 12). In Rather, D. Concord, California/Willson Train Accident. [Television interview]. *CBS Evening News*. CBS Television.
- Diamond, A. (1981). In Walker, D.I. Women in the workplace. [Television interview]. San Jose, CA: KICU.
- Diamond, A. in Collins, P. [Radio interview]. San Francisco, CA: KNBR.

Diamond, A. in Madrigal, R. [Radio interview]. San Jose, CA: KLIV.

Diamond, A. in Willen, B. & Meyer, J. [Television interview]. San Jose, CA: KNTV.

Diamond, A. in Wayne, Ken. [Television interview]. San Jose, CA: KNTV.

Diamond, A. in Duran, Y. [Television interview]. San Francisco, CA: KRON.

Diamond, A. in Sisson, A. [Television interview]. San Jose, CA: KICU.

Diamond, A. [Television interview]. San Jose, CA: KTEH/Public Broadcasting Service.

Publications—Books written by ArLyne Diamond, Ph.D.

(partial listing)

Diamond, A. (2006). *The "please" and "thank you" of fundraising for non-profits*. Toronto: Productive Publications.

Diamond, A. (2005). *Training your board of directors: A manual for the CEOs, board members, administrators and executives of corporations, associations, non-profit and religious organizations*. Toronto: Productive Publications.

Diamond, A. (1989). "Suggestibility and credibility issues." (Chapter in *Child and youth services: False allegations of child abuse and neglect*). Binghamton, NY: Haworth Press.

Diamond, A. (1984, October 2). The child molester and the legal process. Doctoral dissertation, Pacific Graduate School of Psychology, Palo Alto, CA

Diamond, A. (1972, July). An exploratory venture into establishing a diabetic teaching seminar. Master's thesis, Department of Psychology, San Jose State University, San Jose, CA

Publications—Articles written by ArLyne Diamond, Ph.D.

(partial listing)

2000s

Diamond, A. (2006, February). Finding success through succession. *Security Management*.

Diamond, A. (2006, February). What's creating all the conflict and what can we do about it? (part 2 of 2). *WIC Best Practices*. Women in Consulting.

Diamond, A. (2006, January). Marketing and selling professional services requires reducing the decision-making risk. *Rain Today*. Retrieved from www.raintoday.com/pages/764_reducing_the_decision_making_risk.cfm.

Diamond, A. (2005, December). Separate wish list demands. *ADA Compliance Guide*. Americans with Disabilities Act.

Diamond, A. (2005, November 30). Managing sexual harassment risks in government agencies. *Reason Online* Retrieved from http://www.reason.org/privatization/sexual_harassment_government.shtml.

Diamond, A. (2005, November). Flexible approach needed. *ADA Compliance Guide*. Americans with Disabilities Act.

Diamond, A. (2005, October). What's creating all the conflict and what can we do about it? (part 1 of 2). *WIC Best Practices*. Women in Consulting.

Diamond, A. (2004, September). Some advice on dealing with clients. *WIC Consultants Direct Newsletter*. Women in Consulting. Retrieved from <http://www.womeninconsulting.org/consultants/articles/advice-dealing-w-clients.html>.

Diamond, A. (2004, February 13). Minimize culture clashes in the business world. *Silicon Valley Biz Ink*.

Diamond, A. (2003, November 1). Effective communication 101: When two worlds meet and meld. *Health Imaging*. Retrieved from <http://healthimaging.mmpove.com/ViewArticle.aspx?ArticleID=426>.

Diamond, A. (2003, November). What do you know? *Texas Realtor*.

Diamond, A. (2003, October 3). Wisdom of elders is getting lost. *Silicon Valley Biz Ink*.

Diamond, A. (2003, June 6). Volunteering has many benefits. *Silicon Valley Biz Ink*. (Column: Lifestyles: Viewpoint).

Diamond, A. (2002, December 13). Cutbacks don't have to sink employee morale. *Silicon Valley Biz Ink*.

Diamond, A. (2002, May 7). HR reps strive for respect in tech-driven valley. *Silicon Valley/San Jose Business Journal*.

Diamond, A. (2002, May 7). Motivating employee retention. *Prosavvy*.

Diamond, A. with Kaus, D.S. (2001, April 27). The once-a-year performance appraisal is worthless. *San Jose Business Journal*.

Diamond, A. (2001, March 23). One-house-per-family paradigm outdated. *Business Review*. Retrieved from <http://www.bizjournals.com/albany/stories/2001/03/26/editorial3.html>.

Diamond, A. (2001, March 9). Detached single-family dwellings highly overrated. *San Jose Business Journal*.

Diamond, A. (2000, November 24). Slogans wasted on employees in today's economy. *San Jose Business Journal*.

Diamond, A. (2000, November 13). Motivating employee retention. *TechWeek*.

1990s

Diamond, A. (1999, Winter). Marketing you (part 7 of 7). *Women's Connection*.

Diamond, A. (1999, Spring). Marketing you (part 6 of 7). *Women's Connection*.

Diamond, A. (1998, December 21). HR reps strive for respect in tech-driven valley. *San Jose Business Journal*.

Diamond, A. (1998, Winter). Marketing you (part 5 of 7). *Women's Connection*.

Diamond, A. (1998, September). Sometimes tolerance means agreeing to disagree. *American Fire Journal*.

Diamond, A. (1998, Fall). Marketing you (part 4 of 7). *Women's Connection*.

Diamond, A. (1998, Summer). Marketing you (part 3 of 7). *Women's Connection*.

Diamond, A. (1998, May). Oops! what did I just say? *American Fire Journal*.

Diamond, A. (1998, March). Is it hate or misunderstanding? *American Fire Journal*.

Diamond, A. (1998, Spring). Marketing you (part 2 of 7). *Women's Connection*.

Diamond, A. (1997, Winter). Marketing you (part 1 of 7). *Women's Connection*.

Diamond, A. (1997, July). Shouting it out (Topic: diversity in fire service). *San Jose Mercury News—West Magazine*.

Diamond, A. (1997, May). Volunteering adds value to your life. *PATCA Newsletter*. Professional and Technical Consultants Association.

Diamond, A. (1997, May). Adding value to your life. *Rotary District 5170 Newsletter*.

Diamond, A. (1997, April). 7 deadly phrases that undermine managers. *Investor's Business Daily*.

Diamond, A. (1997, March). Thinking and training as sound strategies for success. *The Personnel News*.

Diamond, A. (1997, February 3). Customer service just isn't the same. *Silicon Valley/San Jose Business Journal*.

Diamond, A. (1997, January). Volunteering adds value to your life. *Silicon Valley Engineering Council Newsletter*.

Diamond, A. (1996, December). The human side of streamlining: A city's permitting process. *The Workplace*.

Diamond, A. (1996, October). Managing workplace diversity requires looking at a mosaic. *The Personnel News*.

Diamond, A. (1996, September). Small business: "Nobody treats me with respect". *The Personnel News*.

- Diamond, A. (1996, September). Sherman Amsel. (Member profile). *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, August). Small businesses take heed: Ignore sexual harassment issues at your peril. *The Personnel News*.
- Diamond, A. (1996, August). Carl Angotti. (Member profile). *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, August). Marketing and selling professional services. *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, July). George Mattathil. (Member profile). *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, June 10). Ignoring sexual harassment issues can be a costly error. *Silicon Valley/San Jose Business Journal*.
- Diamond, A. (1996, June 6). Tell it like it really is. (Op-ed). (Topic: improving downtown). *San Jose Mercury News*.
- Diamond, A. (1996, June). Greg Messer: What volunteering is all about. (Member profile). *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, June). The consultant as expert witness. *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, June). The police and the massage therapist: A possible future. *The Journal of California Law Enforcement*. California Peace Officers' Association.
- Diamond, A. (1996, May). Henry Berkley. (Member profile). *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1996, March). Some advice on dealing with clients. *PATCA Newsletter*. Professional and Technical Consultants Association.
- Diamond, A. (1995, October). Managing the business of your profession, part IV. *Massage & Bodywork Quarterly*.
- Diamond, A. (1995, August 28). Industry not as sturdy as it was in far simpler days. *Silicon Valley/San Jose Business Journal*.
- Diamond, A. (1995, July). Managing the business of your profession, part III. *Massage & Bodywork Quarterly*.
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Williams, L.W., CPA. (1997, December). Finding help when you need it. *The Tax Advisor*.

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Attorneys & Mental Health Professionals

The Charles R. Garry Trial Advocacy Conference
Intra communications Seminars, Portland, ME, 1986

Managing Sexual Harassment in the Workplace: People and Process
A talk for attorneys pressured to have a very sophisticated understanding of the law,
San Mateo Bar Association, San Mateo, CA, 1995

Preparing Child Abuse Cases for Attorneys & Mental Health Professionals
Trial Advocacy Conference, Maine
California Attorneys for Criminal Justice, San Francisco, CA
California Attorneys for Criminal Justice, Santa Cruz, CA

Boards of Directors

Care and Maintenance of Boards of Directors, CEO Leadership Forum of Silicon Valley, 2004

Hiring and Firing Your CEO, National Association of Corporate Directors, 2004

Board of Directors Training
Silicon Valley Engineering Council (SVEC), March 1997
Open MPEG Consortium, Mountain View, CA, 1995
CSEA, 1987

Board and Leadership Training for Synagogues
Union of American Hebrew Congregations
Over 30 trainings from 1994 to 1998

Board of Directors—A Common Mission
Delegation—Not Abrogation
Enhancing Communication Skills in the Boardroom
Goal Setting for the Service Organization
Group Problem-Solving and Decision Making
Leadership Styles, Development and Effectiveness
Strategic Planning
Succession Planning

Child Sexual Abuse

Child Abuse Assessment, Reporting and Treatment, San Jose State University, San Jose, CA, 1987

Child Sexual Abuse, Professional training, San Jose State University, San Jose, CA, 1987

Investigation and Trial Preparation in Child Sexual Abuse Cases,
Vanderburgh County Sheriff's Department, Evansville, IN, 1988

Women Who Abuse Their Children,
Dept of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Fun and Supportive Help for the Woman Doctor Who Is Juggling It All
Advanced professional practice seminars, Diamond Associates, San Jose, CA, 1991

The Private Practitioner Who Must Also Administer His or Her Practice
Advanced professional practice seminars, Diamond Associates, San Jose, CA, 1991

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California Attorneys for Criminal Justice, San Francisco, CA

Joint Custody Workshop
American Psychology-Law Society presentation, Santa Clara County, CA

Mediation: Issues of Custody & Visitation
American Psychology-Law Society presentation, Santa Clara County, CA

Preparing Child Abuse Cases for Attorneys & Mental Health Professionals
Trial Advocacy Conference, Maine
California Attorneys for Criminal Justice, San Francisco, CA
California Attorneys for Criminal Justice, Santa Cruz, CA

The Emperor's New Clothes—Child Sexual Abuse Evaluations
Vocal Conference
California Attorneys for Criminal Justice, Monterey, CA

Child Sexual Abuse: Evaluation & Treatment of Both Victims and Offenders
Understanding Testimony About Child Molestation
Enhancing Your Communication Skills
Hypnosis As an Aid to the Defense Attorney
Respect: Gaining, Keeping, and Giving It
The Psychologist and the Lawyer: The Difference Between the Soft Chair & the Hard Chair
Understanding Testimony About Child Molestation Resolving Customer and Workplace Conflict

Consulting to Other Professionals

Own Your Own Business So It Doesn't Own You, Professional development workshop, 2006

Consultants Dealing With Different Difficult People, 2005

Marketing and Selling Professional Services, 2005

Be Powerfully Persuasive Workshop, Reason Foundation Workshop, 2004

Working with People from All Cultures/in All Countries

Some Advice on Dealing with Clients, Several professional associations, 2004

Professional Practice Roundtable—monthly workshop, 2002 - Present

Consulting "Par Excellence"
A series of workshops on business marketing and development, 2004

Evaluations and Professional Conduct
Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Custody Evaluation Training for Probation Departments, El Centro County, CA, 1979

Legal and Ethical Considerations for the Therapist/Counselor
University of Santa Clara, Santa Clara, CA, 1980

The Counselor/Therapist and the Legal Community
University of Santa Clara, Santa Clara, CA, 1980

Understanding and Appreciating Psychological Testing and Testimony
University of Santa Clara, School of Law, Santa Clara, CA, 1981

The Predication of Dangerousness, San Jose State University, San Jose, CA, 1982

Child Sexual Abuse, Professional training, San Jose State University, San Jose, CA, 1987

Communicating with the Engineer
For business and professional advertising agencies
San Diego, CA, 1988
San Jose, CA, 1987

Investigation and Trial Preparation in Child Sexual Abuse Cases
Vanderburgh County Sheriff's Department, Evansville, IN, 1988

Women Who Abuse Their Children
Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Decision Making Tree & Guidelines for Evaluating and Responding to Allegations in Disputed Custody and Visitation Cases
Grant proposal, presented to American Psychology-Law Society, 1988

For the Private Practitioner Who Must Also Administer His or Her Own Practice
Advanced professional practice seminars, Diamond Associates, 1991

For Tax Experts: Reducing the Trauma of Tax Season
Advanced professional practice seminars, Diamond Associates, 1991

Community Relations for the Teacher, Administrator, Educational Staff Member, 1994

Business Diplomacy in an Era of Multiculturalism
Local 535 Service Employees International, 1995

Making the Transition from Formal Engineer or Scientist to Consultant
North America Taiwanese Engineers' Association, Annual Meeting, Milpitas, CA, 1996

Diversity Workshop for Criminal Justice Faculty: Preparing Criminal Justice Professionals for Employment in a Heterogeneous Workplace and Community
Administration of Justice, San Jose State University, San Jose, CA, 1997

Successful Business, Marketing, Development and Customer Retention
ASME Small Business Forum, Nov. 9, 2000

Decision Making

Decision Making Tree & Guidelines for Evaluating and Responding to Allegations in Disputed Custody and Visitation Cases, Grant proposal, 1988

Group Problem Solving and Decision-Making
Executive Volunteer Leadership Institute, University of Judaism, Los Angeles, CA, 1997

Goal Setting for the Service Organization

Diversity*Breaking Down the Walls of Fear and Hate*

A series of seven programs. Jewish Community Center, Santa Clara University,
Santa Clara, CA, 1991

Diversity, Harassment and Discrimination, Giurlani, USA, 1993

Diversity with a Difference

California Association of Regional Occupational Centers and Programs, 1994

*Diversity Workshop for Criminal Justice Faculty: Preparing Criminal Justice Professionals for
Employment in a Heterogeneous Workplace and Community*

Administration of Justice, San Jose State University, San Jose, CA, 1997

*Allowing Diversity in Corporate America Requires Acceptance of Differences**Diversity in Dispute Resolution**Managing a Diverse Workforce***Engineering***Communicating with the Engineer*

For business and professional advertising agencies

San Jose, CA, 1987

San Diego, CA, 1988

Evaluation*Evaluations and Professional Conduct*

Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Child Abuse Assessment, Reporting and Treatment

San Jose State University, San Jose, CA, 1987

*Decision Making Tree & Guidelines for Evaluating and Responding to
Allegations in Disputed Custody and Visitation Cases*

Grant proposal, 1988

A Rational Approach to Child Abuse Evaluations

California Attorneys for Criminal Justice—San Francisco, CA

The Emperor's New Clothes—Child Sexual Abuse Evaluations, Vocal Conference*Employee Interviewing and Evaluation**Evaluating Executives for the Management Team**Psychological Assessment Techniques for the O.T.**Psychological Evaluations for Mental Health Professionals**Occupational Therapists Understanding Psychological Evaluations**For Men Only: About Working with Women Today*, 1991*For Men Only: Understanding Women in Management*, 1991*Women in Construction*, 1994**Gender Issues***Men and Women Together in the Workplace*, 1980*He/She Understanding the Differences**Men and Women—Understanding Each Other**Women in Fire Service*

See also **Sexual Harassment**

Growth and Personal/Professional Development

Own Your Own Business So It Doesn't Own You, Professional development workshop, 2006

Transformation for Success, CSIX speech, 2006

Balancing for Success in Work and Life (speech), 2005

Staying Up During Downtimes, CSIX speech, 2005

Be Powerfully Persuasive Workshop, Research Foundation workshop, 2004

Developing & Maintaining Self-Esteem

Santa Clara Parents Nursery School, Inc., Santa Clara, CA, 1977

A Personal-Social Growth Workshop

Abaco Albury Adventure (a week long sailboat therapy retreat)

Adult Growth

Adult Therapy Groups

Are You Too Good for Your Own Good?

Be a Star, Not a Star Polisher

Breaking Out of Your Shell

Building Self-Esteem in Children

Coping with Aging

Day of Self-Hypnosis, Imagery & Relaxation

Divorce: What Are Your Options?

Establishing and Maintaining Growth-Supporting Relationships

Fully Actualized Woman (The)

How to Be Afraid and Have Fun Anyway

How to Understand Your Money

Hypnosis Training

Is Your Home a Haven?

Loneliness

Love: Reality or Illusion?

Marital Ups and Downs and How to Deal with Them

My Mother/Myself

Occupational Therapists Understanding Psychological Evaluations

Process and Problems of Separation & Divorce

Psychological Assessment Techniques for the O.T.

Psychology As a Career

Psychotherapist and Occupational Therapist

Raising Your Parents (for Teenagers)

Respect—Nobody Treats Me with Respect

Sex Questions (for Teenagers)

Sexuality and Intimacy in Later Years

Shyness

Teenage Therapy Group

Transitions

Triangles

Weight Warriors

Interviewing & Expert Witness Consulting

Investigation and Trial Preparation in Child Sexual Abuse Cases

Vanderburgh County Sheriff's Department, Evansville, IN, 1988

Management

- Cultural Differences in Meetings*, Client workshop, 2006
- Goal Setting and Time Management*, Client workshop, 2006
- Management Workshop for Managing Work in Rapidly Changing Cultures (3 CEOs in 3 years)*, Client workshop, 2006
- Managing Meetings*, Client workshop, 2006
- Own Your Own Business So It Doesn't Own You*, Professional Development Workshop, 2006
- Managing for Creativity*, 2005
- Group Decision Making and Problem Solving*, 2005
- Working with People from All Cultures/in All Countries*, 2005
- Styles of Management*, Client workshop, 2004
- Six Sigma Basics*, CEO Leadership Forum, 2004
- Managing Your Board*, CEO Leadership Forum, 2004
- Management Training for Professional Growth & Succession Planning*
A nine-month weekly program for GDA Technology, Inc., San Jose, CA, 2003 - 2004
- Management Training Monthly Meetings*, Samtrans, San Carlos, CA, 2002 - 2003
- Board of Directors Training*, CEO Leadership Forum of Silicon Valley, 2001 - 2004
- Executive Team Development & Maintenance*, CEO Leadership Forum of Silicon Valley, 2001 - 2004
- Making Powerful Presentations*, CEO Leadership Forum of Silicon Valley, 2001 - 2004
- What it Takes to be A CEO*, CEO Leadership Forum of Silicon Valley, 2001 - 2004
- Motivation and Morale*, CEO Leadership Forum of Silicon Valley, 2001 - 2004
- Hypnosis as a Multi-Faceted Tool*, Kiwanis Club, 1979
- Committees—Their Purpose & Responsibilities*, O'Connor Hospital, San Jose, CA, 1987
- Manager of the '90s*, Employment Development Department, Oakland, CA, 1991
- Managing the Business of Your Profession*
Advanced professional practice seminars, Diamond Associates, 1991
- Creating a Drug-Free Workplace*, Black Mountain Spring Water, San Carlos, CA, 1992
- Managing Sexual Harassment in the Workplace*, Oakland East Bay Electric Club, Oakland, CA, 1992
- Sexual Harassment: The Challenge of Finding Balance in the Workplace*
San Jose State University, San Jose, CA, 1992
- Strategies for Staying Up in a Down Economy*, Employment Development Department, 1992

Understanding and Minimizing Sexual Harassment
Mission College Staff Development, Santa Clara, CA, 1992

Violence Against Women (panel), DeAnza College, Cupertino, CA, 1992

'90s Manager: Sensitive to Employee Relationships
Employment Development Department, 1992
Employer's Advisory Council, San Jose, CA, 1993

Protecting the Employer and Employee in Changing Organizations
UC Santa Cruz Extension, 1993

Excellence in Leadership, Workshop, 1993

Resolving Workplace Conflict, SEIU Local 535 1995 Clerical Conference

Becoming Agents of Change for Simplifying and Working Smarter
Chamber of Commerce, Brisbane, CA, 1995

Homeward Bound—Adolescent Re-Entry Evaluating Program Effectiveness
Pre- and post-questionnaires

Managing for Creativity, A series of corporate workshops, 1998

Marketing, Quarterly Workshops for SCORE, 1997 - 1998

Consultants' Barriers to Success, International Management Consultants, 1998

Creative Recruitment and Retention in a Competitive Environment
Employee Relations Institute: League of California Cities, Monterey, CA, January 2001

Alternative Dispute Resolution
Are We Really Who We Say We Are?
Board of Directors—A Common Mission
Career Development/Change/ Path Conflict Resolution
Conflicting Needs of Production and Sales (The Sometimes)
Constructive Ongoing Corrections
Cooperation vs. Competition Internally
Cultural Expectations, Understanding Management
Customer Service Means an Attitude for Helpfulness
Defusing Difficult Interactions
Delegation—Not Abrogation
Discrimination Destroys Divisions
Enhancing Communication Skills in the Boardroom
Ethics, Integrity, Etiquette, and Corporate Culture
Excellence Is an Attitude of Quality
Eyes of the Beholder: Harassment/Discrimination (The)
For Men Only: Understanding Women in Management
Front End (Teaching) vs. Back End (Criticism) in Management & Problem Solving
Goal Setting for the Service Organization
Group Problem-Solving and Decision Making
Hiring, Interviewing, Motivating the Right People
Importance of Ethics and Reputation in Business (The)
Innovation and Creativity
Interviewing Skills

Interviewing Techniques
Leadership Styles, Development and Effectiveness
Managing for Autonomy
Managing for Excellence
Marketing and Sales are Different Concepts
Meetings and Agenda Building
Men and Women—Understanding Each Other
Motivating and Focusing Employees for Increased Efficiency
Motivating and Focusing Employees for Increased Service
Motivation, Morale & Money in the Marketplace
People Decisions
Performance Appraisal and Goal Setting
Philosophy Isn't Just Another Buzz Word
Roles & Responsibilities in the Workplace
Speak Up Before You Explode
Strategic Planning
Strategies for Staying Up in a Down Time
Streamlining and Re-Engineering for Success
Stress Management and Reduction Through Understanding
Synergy in Executive Teams
Teaching Maximizes Performance
Team Development and Structure
Teasing Hurts
Two Components of Self-Esteem (The)
Two Professional Families
Understanding the Other Sand Box
What Does the Customer Really Want
What Happens Without Ethics
Women's Issues in the Workplace
Workplace Healing

Mediation

Mediation: Issues of Custody & Visitation
 American Psychology-Law Society presentation, Santa Clara County, CA

Professional Training and Development

Professional Practice Roundtable, 2002 - 2004

Psychology As a Career, William C. Overfelt High School, San Jose, CA, 1975

Psychology As a Career, Mitty High School, San Jose, CA, 1976

Building Self-Esteem in Children, Cambrian Parent Preschool, San Jose, CA, 1977

Evaluations and Professional Conduct
 Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Child Sexual Abuse, Professional Training, San Jose State University, San Jose, CA, 1987

Nobody Treats Me With Respect, Clemson University, 1992

Developing and Maintaining a Successful Private Practice for the Newly Career-Oriented Woman
People Decisions
Perfection or Excellence
Recession—Surviving It
Relocation—The Psychological/Family Issues

Respect: Gaining, Keeping, and Giving It
Training Program for Secretaries

Quality and Continuous Improvement

Focus, Awareness & Relaxation Help with Zero Defects, Signetics, Santa Clara, CA, 1984

Motivating and Focusing Employees for Increased Service
 Chamber of Commerce, Morgan Hill, CA, and Santa Clara, CA, 1992

Relationships

Establishing and Maintaining Growth-Supporting Relationships
 St. Ann's Singles, Palo Alto, CA, 1976

Training Your Parents to Understand, Mitty High School, San Jose, CA, 1977

Marriage and the Family, San Jose City College, San Jose, CA, 1978

Relationships, Future Think, San Jose City College, San Jose, CA, 1978

Sexuality and Intimacy in Later Years
 Senior Adult Services, San Jose Parks and Recreation, San Jose, CA, 1979

The Battering Relationship
 Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

The Resurgence of Hate in the '90s, San Jose West Rotary, San Jose, CA, 1991

How to Dialogue with Family, Employment Development Department, ProMatch, Sunnyvale, CA, 1992

Let Your Colors Shine Through, Image As a Reflection of Self, 1992

Adult Growth

Adult Therapy Groups

Establishing and Maintaining Growth-Supporting Relationships

How to Be Afraid and Have Fun Anyway

Is Your Home a Haven?

Marital Ups and Down and How to Deal with Them

Process and Problems of Separation & Divorce (The)

Sex and Intimacy in Later Years

Shyness

Transitions

Triangles

Sexual Harassment

'90s Manager: Sensitive to Employee Relationships, EDD, Berkeley, CA, 1991

Managing Sexual Harassment in the Workplace

Santa Clara Chamber of Commerce and Convention and Visitors Bureau, 1982

Oakland East Bay Electric Club, Oakland, CA, 1992

San Mateo Bar Association, San Mateo, CA, 1995

How to Handle Discrimination or Sexual Harassment by Your Employer, Friend, or Neighbor
 Santa Clara County, CA, Social Services Agency, 1992

Sexual Harassment: Changing Legal and Social Norms,
 Chamber of Commerce, Sunnyvale, CA, 1992

Sexual Harassment: The Challenge of Finding Balance in the Workplace
San Jose State University, San Jose, CA, 1992

Understanding and Minimizing Sexual Harassment,
Mission College Staff Development, Santa Clara, CA, 1992

Diversity, Harassment and Discrimination, Giurlani, USA, 1993

How to Avoid and Identify Sexual Harassment, Perimeter Security & Sound, Inc., San Jose, CA

Sexual Harassment and Changing Social & Legal Issues

See also **Gender Issues**

Stress

Hypnosis—Stress Reduction, Kiwanis Club, Cambrian Chapter, San Jose, CA, 1981

Focus—Awareness and Relaxation, Signetics, Sunnyvale, CA, 1984

The Stress of Tax Season, MAP Committee of CPA Association, 1988

Staying Up During Hard Times

Employment Development Department, ProMatch, Sunnyvale, CA, 1992

Emergency Room Stress—Staff & Physicians
Sacramento Medical Center, Sacramento, CA
Good Samaritan Hospital, Los Gatos, CA

Make Your Life Less Stressful, Hadassah, San Jose, CA

Stress—And Stress Related Topics
American Association of University Women
Toastmasters
Kiwanis
Hadassah
(and innumerable other organizations in the past)

Stress in the Emergency Room—Patients Knowing What to Expect
Sacramento Medical Center, Sacramento, CA

Managing and Minimizing Stress
Reducing Unnecessary Stress
Understanding Your Own Stress Triggers—and How to Reduce Them

Teams (Groups)

The Occupational Therapist & the Psychologist As a Team
San Jose State University, San Jose, CA, 1976

A Personal-Social Growth Workshop
Abaco Albury Adventure (a week long sailboat therapy retreat)
Adult Growth Group
Adult Therapy Groups
Couples Group
Establishing and Maintaining Growth-Supporting Relationships
Psychotherapist and Occupational Therapist Teams
Weight Warriors

Women

Be the Best You Can Be

Planning for Profitability, Women in Consulting, 2006

Handling of Stress, American Association of University Women, Sunnyvale, CA, 1979

The Battering Relationship
Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Women Who Abuse Their Children
Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Fun and Supportive Help for the Woman Doctor Who Is Juggling It All
Advanced professional practice seminars, Diamond Associates, San Jose, CA, 1991

Nobody Treats Me with Respect
Professional Development for Women Conference, Clemson University, 1992

Violence Against Women (panel), DeAnza College, Cupertino, CA, 1992

Women in the 90s: A Status Update: The Glass Ceiling—Backlash—Harassment, 1993

Women in Construction, 1994

Are You Too Good for Your Own Good?
Soroptimists, San Jose, CA, June 18, 1997
American Business Women's Association, Several Chapters, 1997 - 1998

Be a Star Instead of a Star Polisher:
Strategies for Corporate Success for Women in the Workplace
American Business Women's Association, several chapters, 1997 - 1998

Men & Women Volunteering Together, Silicon Valley B'nai Brith, San Jose, CA, June 26, 1997

Fully Actualized Woman (The)
My Mother/Myself
Women's Issues in the Workplace